JOB DESCRIPTION FOR POWER PLATFORM DEVELOPER (KLOOF)

JOB OVERVIEW

Responsible for the development of Microsoft Power Platform to support business objectives. Leads custom development initiatives, including API and integration with Microsoft products such as SharePoint, while implementing plugins and extensions tailored to business needs including third party application. Manages system customization by building entities, dashboards, and reports, and provides expert troubleshooting to maintain stability and performance. Oversees the full lifecycle of CRM systems, including updates, patches, and version upgrades, ensuring adherence to best practices and governance standards. Acts as a key technical resource for delivering scalable, secure, and compliant solutions that enhance operational efficiency.

Skills and Attributes Required:

- Effective communication skills (verbal & written)
- Problem solving
- Excellent organising and planning skills
- Attention to detail.
- Ability to work under pressure.
- Accept and take full accountability for actions performed.
- Must be willing to learn and improve in professional capacity.

Qualifications and Experience:

- Microsoft Certified Power Platform Developer
- Minimum 5-8 years of experience in Power Platform development and administration.
- Dynamics 365 CRM modules.
- Power Platform (Power Apps, Power Automate).
- C#, .NET, JavaScript.
- Azure services and DevOps pipelines.
- Experience with API development and third-party integrations.
- Understanding data modelling and security in Dynamics 365

ROLES AND RESPONSIBILITIES

CRM Development & Administration:

- Build Dynamics 365 CRM, including forms, layouts, workflows, and business process flows.
- Configure and maintain security roles, user permissions, and system settings.

Custom Development & Integration:

- Develop APIs for custom software and integrate Dynamics 365 with SharePoint and other Microsoft products.
- Implement custom plugins, scripts, and extensions to meet business requirements.

System Customization & Troubleshooting:

- Customize entities, dashboards, and reports.
- Diagnose and resolve technical issues, ensuring system stability and performance.

Lifecycle Management:

- Manage updates, patches, and version upgrades.
- Ensure compliance with best practices and governance standards.

Greater Office Contribution

The duties and responsibilities listed above are not intended to be exhaustive. The employee may be required to perform other duties, projects, or responsibilities that are reasonably related to the position and that support the operational, regulatory, strategic, and business objectives of the organisation. Behave and communicate in line with the company's values of Integrity, Respect, Ownership and Excellence.